

# Web-based decision support system for emergency management

## System architecture and enhancement possibilities

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### MOTIVATION

Time pressure, uncertainty, multiple stakeholders and distributed responsibilities are some issues crisis management is confronted with. Computerized decision support can help analyzing the event to identify appropriate management strategies. Supporting systems have emerged by and by for several years, often specialized in certain disaster types mostly with the need to be installed on local machines.

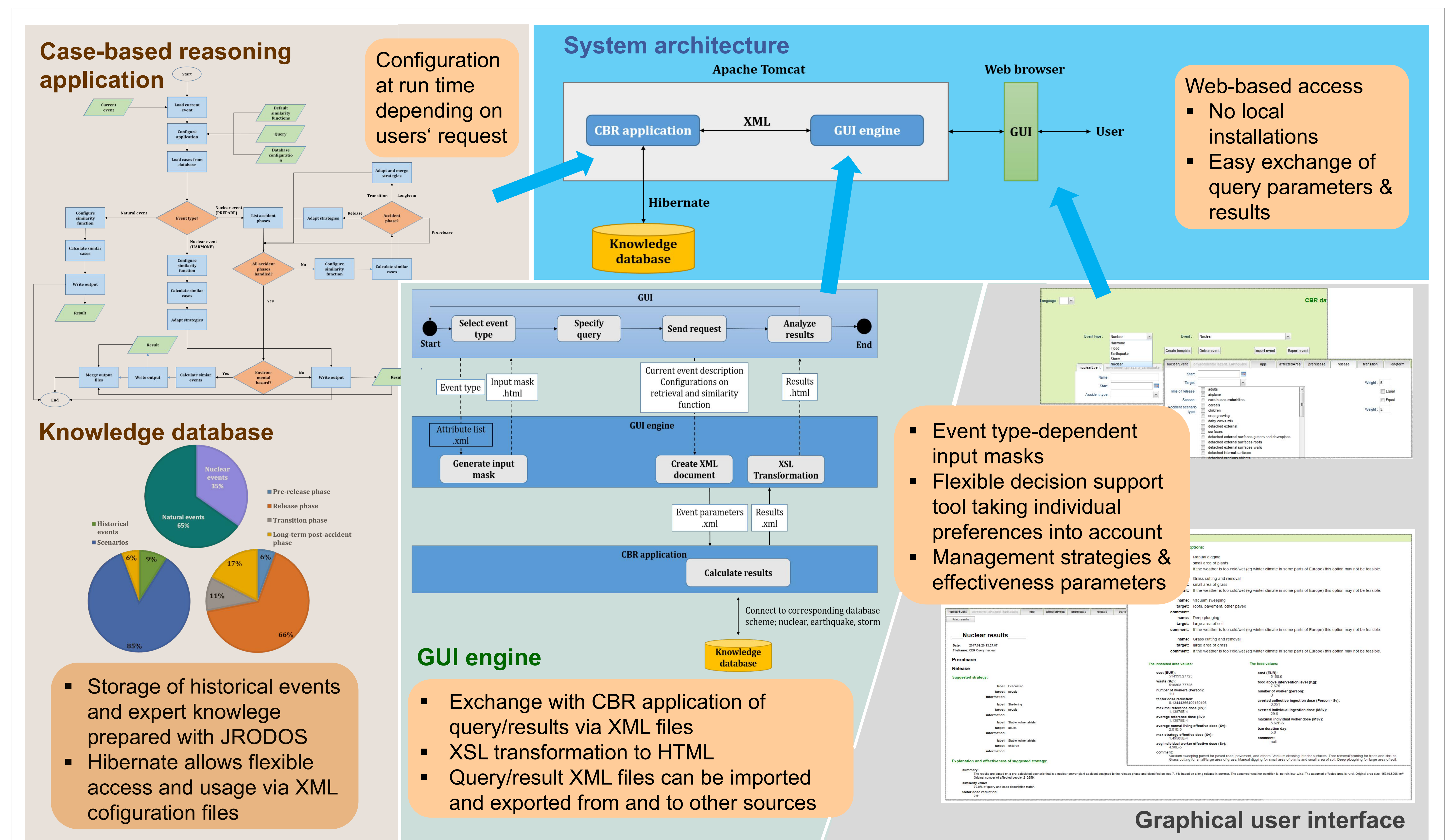
### OBJECTIVES

- **Easy-to-access decision support** without pre-required software installations.
- **Facilitated information exchange** for users located in different places.
- **Generic system design** allowing **easy expandability** of existing structures as well as integration of new event types.

**Multiple disaster types may occur at the same time making a system capable of analyzing different event types highly valuable.**

### SOLUTION

A decision support system has been realized as **web-based client-server architecture** with **Case-based reasoning (CBR)** as decision supporting backend, and has been successfully applied to **nuclear** and **several kinds of natural disasters**. The connection to the database, control of the program flow as well as generation of the input mask are **event type-dependent** and **configured with XML files** making flexible and easy enhancements possible.



### OUTLOOK

- Extension of knowledge database
- Further in-depth analysis of uncertainty issues and different event types
- Investigation of end users needs with respect to visualization
- Feasibility study of integration in the operational procedures of emergency management

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